

# Terms & Conditions

\***SmartSwap** and **SmartSwap PLUS** are available for standard length 5mm & 10mm laparoscopes, 4mm & 2.9mm hysteroscopes and 4mm cystoscopes with a green eye-piece.

To complete a **SmartSwap** or a **SmartSwap PLUS** exchange, an additional line should be added to the purchase order for \$750 under product code 'SMARTSWAP'. So long as the damaged telescope is returned to Keir Surgical within 10 business days, a credit note for the 'SMARTSWAP' charge will be provided. A return authorization form will be provided with your replacement telescope.

\*\*Two day shipping where next day is not available.

Some restrictions may apply. This offer cannot be combined with other discounts or promotions. Prices are subject to change.

Thank you for purchasing a HD-compatible Rudolf Medical telescope with a green eye-piece. We've created three service plans to ensure your telescope stays in working order and can be quickly replaced if necessary.

Take a moment to consider the benefits and savings each plan provides you.

A Keir Surgical instrument is an instrument for life.



**KS** KEIR  
SURGICAL  
**SmartScope  
Service Plans**

**KS** KEIR  
SURGICAL

INSTRUMENTS FOR LIFE  
DES INSTRUMENTS POUR LA VIE

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## SmartRepair

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Price:	\$250-\$1,850
Warranty:	90 Days
Turnaround:	5 to 10 Days

The **SmartRepair** plan offers five tiers of repair service with a **5 to 10 day** turnaround. Your repaired telescope includes a **90-day warranty**.

### Inspection

Diagnostic testing, optical system testing, mechanical function testing of all parts, optical system cleaning and hermetic sealing of endoscope

### Level 1

Inspection plus replacement of one rod lens only

### Level 2

Inspection plus replacement of multiple rod lenses and repair of objective lens system or tubing

### Level 3

Inspection plus replacement of all damaged rod lenses and replacement of objective lens system or tubing

### Level 4

Inspection plus replacement of all damaged rod lenses, objective lens system, light post (if necessary), fiberoptic light bundle, inner tubing and outer tubing (if necessary)

*Prices will vary based on the diameter of the telescope. Repair of specialty telescopes (e.g. smaller than 2.7mm diameter, larger than 10mm, bariatric length, etc.) is subject to additional charge.*

## SmartSwap

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Price $\geq$ 5mm Telescope:	\$1,550*
Price $\leq$ 4mm Telescope:	\$1,650*
Warranty:	90 Days
Turnaround:	Next Day

The **SmartSwap** plan offers **next day shipping\*\*** on a refurbished telescope of the same brand and model for a fixed price. Your refurbished telescope includes a **90-day warranty**.

When submitting a purchase order for a SmartSwap telescope, add "S" to the end of the product code to indicate a **SmartSwap** request (i.e. LP100-000**S**).

## SmartSwap PLUS

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Price $\geq$ 5mm Telescope:	\$2,750*
Price $\leq$ 4mm Telescope:	\$2,950*
Warranty:	Three Years
Turnaround:	Next Day

The **SmartSwap PLUS** plan offers **next day shipping\*\*** on a **new** telescope of the same brand and model for a fixed price. Your new telescope includes a **three-year warranty**.

## Keir Surgical Endoscope Repair

KSER offers complete repair services on rigid endoscopes. All rigid endoscope repair work is guaranteed against defects for 90 days. Repair work is normally completed within three days. Loaner scopes may also be available upon request.

## Keir Surgical Instrument Repair

KSIR offers full repair services on instruments, excluding endoscopes. Your instrument will be functionally repaired and reworked to look like new. Products are date etched and subject to a 90-day warranty. Full set repair inquiries are welcome. Request a quote: [customerservice@keirsurgical.com](mailto:customerservice@keirsurgical.com).

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**For more information on a SmartScope Service Plan contact us today at 800.663.4525.**

Keir Surgical Repair Centre  
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Oshawa, ON  
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